

UPDATED SAFETY PROTOCOLS



SAFETY IS OUR PRIORITY

Here at BDFA, we have always practiced the highest level of infection control to ensure the safest treatment environment for our valued patients and team members. We have elevated our best practices to exceed the recommended guidelines provided by the CDC and the ADA.



TEAM RE-EDUCATION

In light of the recent Covid pandemic, we have worked hard at elevating our standards to ensure the safest environment for anyone visiting our office. This starts with our OSHA training, completed on May 7th, 2020. We are making sure our A Team is aligned and is fully aware of their specific role in providing the highest level of safety. Our team members have been urged to STAY HOME if feeling ill and we urge you, our valued patients, to do the same.

WHEN IN DOUBT, KEEP OUT!

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Every Day

DENTAL SERVICES

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- Braces & Invisalign
- Porcelain Veneers
- Teeth Whitening
- Tooth Bonding
- TMJ Treatment
- Snoring Mouth Guard
- Sedation Dentistry
- Smile Makeover



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EDUCATING OUR PATIENTS ABOUT OUR NEW OFFICE PROTOCOLS

One of the most important things we are doing at this time is to educate our patients and staff in order to establish protocols necessary for the protection of our team members and our patients. Patients should be aware of the following:



PLEASE WASH YOUR HANDS

- Proper hand washing technique is important, using soap and water and/or alcohol-based sanitizer. This may seem basic; however, it is the most important thing we can do to prevent the spread of the virus. Proper hand-washing is imperative before and after every patient encounter.
- The proper use of the appropriate personal protective equipment (PPE) is important, including proper masks, gloves, and gowns/jackets.
- All team members AND patients will have their temperature taken upon arrival to the office and will be sent home if they have an elevated temperature (100.2 F and above).
- Patients are pre-screened about any potential exposure to anyone potentially infected with a respiratory illness. If there is any question about their exposure, they will be asked to reschedule.

PATIENT ARRIVAL:

- Anyone entering the office must be wearing a mask.
- We have removed clutter from the reception room. We will limit the number of patients in the reception to ensure adequate social distancing practices.
- Temperature will be taken upon arrival to your office visit.
- Please use hand sanitizer provided immediately upon entering the office.
- Please visit the bathroom downstairs as needed upon arrival.
- You may notice reception and checkout areas being repeatedly wiped and disinfected throughout the day.

PATIENT IN TREATMENT ROOM:

- Air purification units will be noticed in the treatment room as part of our safety protocols and measures.
- When entering the treatment room, please remove mask and use the oral rinse provided.
- Treatment rooms will be cleaned and disinfected immediately following patient traffic in accordance with our safety protocols.
- All contaminated disposable materials will be disposed of appropriately and immediately.
- Non-disposable medical equipment will be sterilized or disinfected appropriately and immediately following contamination.
- High-grade medical disinfectants are used to clean and sanitize any medical equipment that cannot be sterilized by autoclave.
- Please wash hands before leaving the room.

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TEAM SAFETY PROTOCOLS:

- Team members will take a daily temperature. If any team member or direct family member is displaying signs of respiratory infection or fever, they will be asked to stay home until it is safe to return.
- Phone handsets, pens, clipboards, and any contaminated surfaces will be cleaned after each use.
- Our team members are expected to follow and strictly adhere to the safety protocols provided. As CDC and ADA recommendations evolve, so shall we. Our aim is, and always has been, to provide the safest and most comfortable patient experience. Compliance is mandatory.
- Proper hand washing/sanitizing before, during, and after contact with any surface that could possibly be contaminated.
- Correct use of PPE. Place and remove PPE as follows: Gown, Mask, Eye and Face Protection, Gloves.
- Gowns will be used upon entry to the treatment room and disposed of if visibly soiled.
- Masks are never to be removed inside the treatment room.
- N95 respirators will be used for any aerosol-producing procedures and they shall be covered with a shield or surgical mask that is sanitized or replaced after every patient encounter.
- Clean gloves will be worn for every patient encounter and replaced if torn or soiled.
- No team member will leave the treatment area while wearing gloves.
- Team members are urged to change into street clothes before leaving the office and launder office clothing separately.

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Levity Lift™
Hydracial®
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Chemical Peel
Platelet Rich Plasma (PRP) Therapy
Microneedling Treatment
Acne / Clogged Pore Treatment
Radiofrequency Skin Tightening
Scar Revision Treatment



We at BDFA love our patients. Your safety, as well as that of our team members is of the utmost importance. Although we feel that a dental office is likely one of the safest environments, we are confident that through our upgraded protocols and re-education of our team and patients, that we can do our part in mitigating the risk of transmitting disease to our patients, staff, and families. Please do your part.

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